REPORT TO: Health Policy & Performance Board

DATE: 18th September, 2018

REPORTING OFFICER: Strategic Director, People

PORTFOLIO: Health and Wellbeing

SUBJECT: Adult Social Care Performance 2017/18

WARDS(S) Borough-wide

1.0 PURPOSE OF REPORT

1.1 To present HPPB with information on the Adult Social Care performance data for 2017/18.

2.0 **RECOMMENDATION**

RECOMMENDED: That PPB

- (i) note the report and attached appendices;
- (ii) consider the performance information; and
- (iii)raise any questions or points for clarification

3.0 SUPPORTING INFORMATION

3.1 Introduction

The Adult Social Care Outcomes Framework measures were developed by the Department of Health and Social Care (DHSC), the Association of Directors of Adult Social Services (ADASS), and the Local Government Association (LGA).

The Adult Social Care Outcomes Framework (ASCOF) is used both locally and nationally to set priorities for care and support, measure progress and strengthen transparency and accountability.

The key roles of the ASCOF are:

- To provide councils with robust information that enables them to monitor the success of local interventions in improving outcomes, and to identify their priorities for making improvements. Local Authorities can also use ASCOF to inform outcome-based commissioning models.
- A useful resource for Health and Wellbeing boards that can use the information to inform their strategic planning and leadership role for local commissioning.
- The ASCOF also strengthens accountability to local people. By fostering greater transparency on the outcomes delivered by care and support

services, it enables local people to hold their council to account for the quality of the services that they provide, commission or arrange. Local authorities are also using the ASCOF to develop and publish local accounts to communicate directly with local communities on the outcomes that are being achieved, and their priorities for developing local services.

- Regionally, the data supports sector led improvement; bringing councils together to understand and benchmark their performance. This, in turn, stimulates discussions between councils on priorities for improvement, and promotes the sharing of learning and best practice.
- At the national level, the ASCOF demonstrates the performance of the adult social care system as a whole, and its success in delivering high-quality, personalised care and support. Meanwhile, the framework supports Ministers in discharging their accountability to the public and Parliament for the adult social care system, and continues to inform, and support, national policy development.

The Government does not seek to performance manage councils in relation to any of the measures set out in this framework. Instead, the ASCOF will inform and support improvement led by the sector itself, underpinned by strengthened transparency and local accountability.

An overview of the ASCOF measures can been seen in Appendix 1.

3.2 **2017/18**

The 2017/18 data has yet to be published, however benchmarking data is collated on a quarterly basis and utilised by NWADASS sector led improvement board to benchmark NW authorities (*Appendix 3*), identifying any key risks across the region.

Appendix 2 provides the estimated benchmark information for 2017/18, and how Halton perform in comparison with other North West Authorities.

3.3 Halton in the Northwest

Generally Halton compare well to the North West in most of the ASCOF measures:

- The support we offer to carers: Carers receiving direct payments and self-directed support Halton perform exceptionally well at 98.6% for both measures compared to 72.8 and 81.7 as a North West average.
- The support we offer to Service Users: Service Users Direct payments is slightly below the North West average and Self Directed Support is 19.7 per cent lower than the North West.
- The support we offer to Older People is measured as % 65+ Service Users still at home 91 days after Reablement – We are currently lower than the North West, however this has improved dramatically for 2017/18 (by 15 per cent).
- The support we offer to adults with a learning disability: service users in

paid employment is slightly higher than the North West average and service users in settled accommodation is slightly lower than the North West average.

4.0 **POLICY IMPLICATIONS**

4.1 None applicable.

5.0 OTHER IMPLICATIONS

- 5.1 The data may differ slightly once published, however it does suggest couple of priority areas for Halton to consider for 2018/19 to improve the support to services users:
 - Direct payments and self-directed support for service users
 - Reablement outcomes at 91 days.

6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

6.1 **Children & Young People in Halton**None identified.

- 6.2 Employment, Learning & Skills in Halton
- 6.3 **A Healthy Halton** None identified.
- 6.4 **A Safer Halton** None identified.
- 6.5 **Halton's Urban Renewal** None identified.
- 7.0 RISK ANALYSIS
- 7.1 None identified.
- 8.0 **EQUALITY AND DIVERSITY ISSUES**
- 8.1 None at this time.